

For Your Convenience: Village Now Offering Automatic Bill Payment for Water and Sewer Customers

The Village of Streamwood is pleased to announce its new Automatic Bill Payment Service program for water and sewer customers. Now you can have your monthly water and sewer bill payment automatically deducted from your checking or savings account.

*No more late payments!
No more checks!
No more postage!*

From what types of accounts can payment be made?

You can specify your checking or savings account at any bank, savings and loan, or credit union that offers automatic payment. Most financial institutions do, but you may wish to call yours to confirm.

How do I know the amount of my bill and the payment date?

You will continue to receive your monthly bill showing your water consumption and the date and amount of your payment. The payment will appear on your bank account statement.

What if I do not have sufficient funds on the payment date?

It would be just the same as if you had written a check without sufficient funds. A \$25 fee will be assessed in addition to late payment penalties. In addition, you will be subject to the Village's standard collection policy for non-payment of water and sewer bills.

What if I disagree with a bill?

Call the Village at least five days before the due date on your bill. After this time, the Village cannot adjust the debit amount.

Participating is easy! Simply fill out the authorization form below and return it to the Village with a voided check (or deposit slip if a check is not available for the account which you wish to have debited). Please allow two billing cycles for the automatic deduction to begin.

The Automatic Bill Payment Service is a free service offered by the Village of Streamwood. However, some financial institutions may charge their customers a fee for automatic payments. Call your institution to inquire.

The Automatic Bill Payment Service offers. . . .



Assurance of timely payments



Convenient payment method



Simple and easy sign-up

Village of Streamwood Automatic Bill Payment Service Authorization Form

Complete this form, attach a voided check from the account you want to debit, and return to:

Village of Streamwood, Automatic Bill Payment Service, 301 E. Irving Park Road, Streamwood, IL 60107

I authorize the Village of Streamwood to instruct my financial institution to make my water and sewer service payments on the dates due from the account identified below. This authority remains in effect until the Village of Streamwood or financial institution has received written notification from me of termination in sufficient time to allow reasonable opportunity to act on it, or until the Village of Streamwood has sent me written notice of termination of this agreement.

Customer Information

Name _____ Daytime Phone (____) _____

Service Address _____ Streamwood, IL 60107

Signature _____ Date _____

Water/sewer account number (from bill) _____

REQUIRED FINANCIAL INSTITUTION INFORMATION

Name of institution _____ Phone number (____) _____

Account number (please enclose a voided check) _____

Questions? Call the Finance Department at (630) 736-3810.