

## Crime Free Housing Initiative Program Frequently Asked Questions

**Question: Who can be contacted concerning questions about the program?**

**Answer:** Questions about the program can be directed to Carol Dykstra, (630) 736-3710 or Commander Daryl Syre (630) 736-3784.

**Question: When does the program take effect?**

**Answer:** Any landlord wishing to rent their property in 2017 and moving forward, must complete an approved Crime Free Housing Training Seminar and provide proof thereof.

**Question: Are certificates from any town ok to submit to Streamwood?**

**Answer:** For the 2017 rental residential licensing application process, the Village of Streamwood will accept certification of completion of a Crime Free Housing Training Seminar if a landlord has already obtained certification from another community.

**Question: Does the training in another town need to be completed within the past year?**

**Answer:** Certificates of completion of a Crime Free Housing Seminar from another community for the 2017 rental licensing cycle do not need to be dated within the past year.

**Question: When and where do I send certificates of completion of a Crime Free Housing Seminar to be in compliance?**

**Answer:** Certificates of completion of a Crime Free Housing Seminar should be submitted to the Community Development Department along with the application for residential rental license.

**Question: When is training available in the Police department?**

**Answer:** In-person training sessions have been scheduled for January 23, February 27 and March 26, at 9:00 am. Registration will be open January 11, 2016. Participants can register on our website or by calling Carol Dykstra (630) 736-3710. Participants can also view the entire training seminar and take a test on-line from our website ([www.streamwood.org / services / community development / rental housing](http://www.streamwood.org/services/community-development/rental-housing)).

**Question: How long is the training?**

**Answer:** The in-person training seminar and on-line training seminar are approximately one hour.

**Question How often do I need to go to training?**

*Answer:* After initially completing either the full in-person Village of Streamwood Crime Free Housing Initiative Seminar or full on-line Village of Streamwood Crime Free Housing Initiative Seminar, or a similar crime free housing training from another municipality, all required parties shall successfully complete an abbreviated on-line Streamwood Crime Free Housing Initiative Recertification Seminar, two (2) years after completing the initial seminar. The full Village of Streamwood Crime Free Housing Initiative Seminar or a full on-line Village of Streamwood Crime Free Housing Initiative Seminar must be completed every four years. A fee of \$25 will be charged for each seminar.

**Question: Does the property owner need to go to the training or can I send a family member or representative?**

*Answer:* Every person who acts as, or *is* appointed as, an owner's property agent for any premises for which a rental residential property license is required must also complete the Village of Streamwood Crime Free Housing Initiative Seminar within six months of first becoming a property agent. Each president or equivalent officer of a condominium association, townhome association or homeowners' association which has authority over rental residential properties in the village shall also attend and satisfactorily complete the Village of Streamwood Crime Free Housing Initiative Seminar within six months of first becoming president or equivalent officer of the condominium, townhome or homeowners' association.

**Question: I own more than one property in town. Do I need to take the training more than once?**

*Answer:* No, duplicate certificates can be provided for additional properties.

**Question: Do I send a copy of my certificate for each property when I renew my rental license?**

*Answer?* Yes, a certificate of completion of a Crime Free Housing program should be submitted with each residential rental application.